



Warranty Conditions

These warranty conditions apply to all Helix Autosport produced parts, hereinafter referred to as products, sold by Helix Autosport Ltd., hereinafter referred to HAL.

HAL warrants that its products are free from defects in manufacturing, materials and design under intended use.

The obligation of HAL for its products under this warranty is limited to the reimbursement or replacement of products which are deemed to have a material or design defect within 1 year from the date of purchase.

The obligation of HAL for its products under this warranty is limited to reimbursement or replacement of products which are with the original purchaser not the vehicle.

The obligation of HAL for its products under this warranty is limited to the reimbursement or replacement of products which are deemed not to have been mistreated, incorrectly bedded in and but not limited to installation errors.

The obligation of HAL for its products under this warranty is limited to reimbursement or replacement of products only where the Helix installation and running in/bedding in processes have been strictly adhered to.

Terms

1. All HAL products purchased must be returned as supplied, via the originating distributor, with a completed 'Clutch Inspection Form'.
2. Customers must arrange the return of products to HAL at their own expense. In cases where the claim liability is accepted by HAL, HAL will reimburse the reasonable cost of any carriage charges associated with the return to HAL for inspection, providing an official receipt is presented.
3. Accepted claims with labour charges will be paid in accordance with the HAL labour calculator.
4. Accepted claims' products will NOT be returned to the customer.
5. Collection/return of all rejected claims' product is the responsibility of the customer. Upon completion of the warranty report, HAL will retain the goods for a period of 30 days prior to disposal.
6. In cases where claims are accepted, a credit note will be raised and applied to the registered business account, where a registered business account does not exist a refund will be processed against the credit note within 30 days of acceptance of claim.
7. If claims are unsuccessful, any repairs requested and completed by HAL will be chargeable.

Conditions

Under no circumstances will HAL be liable for labour, transport and/or storage of vehicle/s nor shall HAL be liable for damages or injury to any person due to the misuse or improper installation of products subject to this warranty.

HAL deals only through their distributor chain and/or direct supply customers for all warranties and returns. If applicable, please contact the distributor that the products were purchased from.

If new products are required by the customer before original products are returned to HAL, the customer is responsible for purchasing the new products.

HAL reserves the right to inspect any and all products returned for warranty to determine the reason for failure. In order to obtain warranty consideration, the entire clutch assembly including the clutch cover, friction plate, the release bearing and any other products deemed by HAL to be pertinent to the claim including but not limited to the flywheel must be returned for inspection.

A 'Clutch Inspection Form' (found on HAL website) must accompany the returned products; failure to submit the duly completed form with the returned products will result in HAL not conducting a warranty inspection and the claim being deemed invalid.

What's not covered in this warranty *Examples not limited to*

HAL warranty does not apply to any clutch kit, flywheel, or related product that has been used in motorsport or competition environments.

For the avoidance of doubt, this includes but is not limited to use in:

- Motorsport events
- Competitive driving



- Circuit / track days
- Rally events
- Drag racing
- Drifting
- Time attack
- Dyno testing involving competition-level loads
- Any vehicle modified for performance competition purposes

Any clutch kit or flywheel found to have been used in the above applications will be excluded from warranty consideration, regardless of the nature of the claimed fault.

1. Products which have been mistreated
 - a. Not complying with/wilfully ignoring the installation processes
 - b. Not complying with/wilfully ignoring the bedding in processes
 - c. Exceeding the products intended purpose
 - d. Exposing the products to extreme/excessive heat levels
 - e. Exposing the products to reverse torque
2. Products which have been modified by a third party
 - a. Bolt Pattern PCD
 - b. Dowl Pattern PCD
 - c. Re-surfaced flywheels
 - d. Re-surfaced pressure plates & friction face
 - e. Dismantlement of components
3. Not full or incorrect information supplied relating to the intended use, application type and but not limited to requested torque ratings, if the clutch pedal release pressure feels 'too heavy' and/or if the clutch inertia increases in noise.
4. Products which HAL have not previously designed and produced
 - a. Research & development pieces
 - b. Custom built applications
5. Third party products which HAL have reworked at the customer's request
 - a. Maintaining required torque capacity
 - b. Clutch not engaging for its intended use
 - c. Increased vibrations and/or inertia
 - d. Durability of the modified part
 - e. Increasing the clutch capacity which don't align with HAL specification and/or recommendations
6. Consumable wear
 - a. Burnt out friction material
 - b. Worn down flywheel surface
 - c. Weakened diaphragm spring
 - d. Stretched leg straps
 - e. Cover bolts
 - f. Flywheel bolts

Nonrefundable products *Examples including but not limited to*

1. Research & development pieces
2. Custom built applications
3. Products modified by a third party
4. Third party products modified by HAL
5. Products which have been mistreated

15% restocking fee is applicable for returned products and cancelled orders.